Accessibility Charter

Presentation to SOLGM Annual Summit
26 September 2019

MINISTRY OF SOCIAL
DEVELOPMENT
TE MANATŪ WHAKAHIATO ORA

New Zealand Government

Purpose of the Charter

- To make sure that the State sector (including DHBs and local Government) can serve all New Zealanders

- Improve disabled people's access to public sector information and services across government

- Raise awareness of agency's obligations.

Accessibility Charter

- Part of the Disability Action Plan

- Co-designed with DPOs

- Signed by 38 government agencies and in discussion with 4 DHBs.

- Obligates agencies to improve the accessibility of their information and services.

Rights to accessibility

- Human Rights Act 1993

- United Nations Convention on the Rights of Persons with Disabilities (UNCRPD), article 9

- Our government ratified the UNCRPD in 2008

- New Zealand Disability Strategy and Action Plan

The business case

- Maximises reach

- Delivers a more intuitive user experience for all

- Cuts overall production costs

The business case cont...

- Supports a diverse workforce

- Signals an inclusive organisation

- Reduces legal or reputational risk

Your agency's role

Your CEs commitment

- ✓ Appoint a Leadership Team sponsor

- ✓ Appoint Communications and IT champions

- ✓ Develop a 5-year action plan

Embedding accessibility

In your organisation, leadership sets the expectations:

- principles, vision, policies

- budget and resources

- training and access to expertise

Embedding accessibility cont...

In your projects:

- where and how to consider accessibility
    - existing, in progress, new projects
- "definition of done"
- assess and monitor
- identify and prioritise fixes

Engaging with the DPOs

- Engage early
- Engage before commissioning providers
- Have a central point of contact within each agency

Alternate formats

- Braille

- Audio

- Large print

- NZSL

- Easy Read

Questions

- Thank you

- Questions?

- Contact – **Anne.hawker011@msd.govt.nz**